### METRO

### O2 2017/18 RESULTS PRESENTATION

15 May 2018

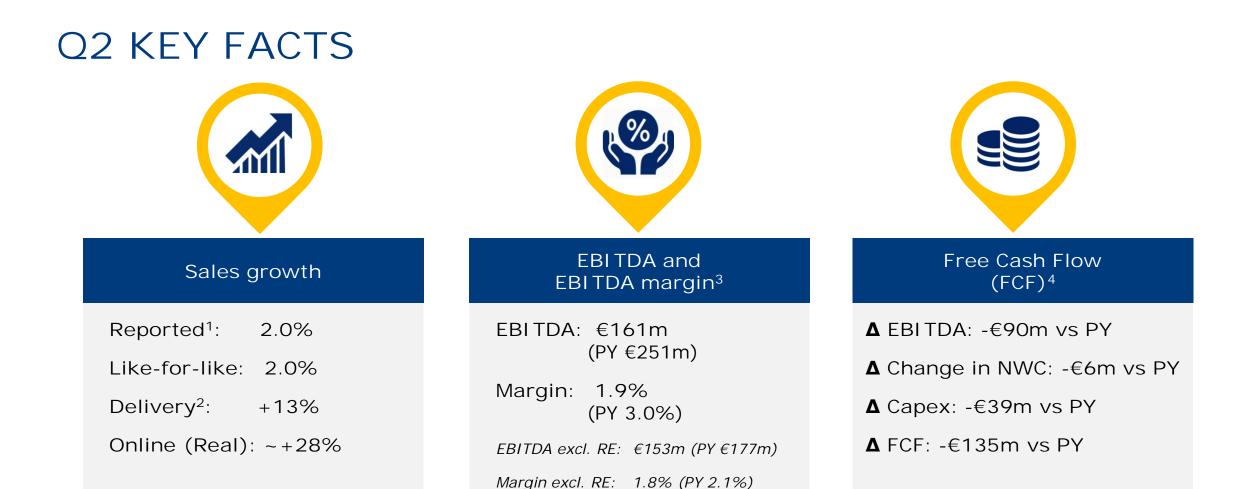
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The previous year's financial figures as at and for the six-month period ended 31 March 2017 correspond to those reported in the combined financial statements for the six months ended 31 March 2017 of the former METRO Wholesale & Food Specialist Group (now operating as METRO).

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### Good progress in majority of the companies

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<sup>1</sup> Constant currency <sup>2</sup> Wholesale delivery organic and M&A; <sup>3</sup> EBITDA including earnings contributions from real estate transactions;

<sup>4</sup> EBITDA - capex excluding finance lease extensions and M&A +/- change in NWC

### BACKGROUND TO TRADING UPDATE ON 20 APRIL

Updated view on Russia. Decision on fast roll-out of wholesale focus.

Decision to terminate temporary tariff agreement with verdi. Payment of previously lowered fringe benefits in 2017/18.

Earnings revision with lowered expectations for H2 2017/18.



METRO

real

### NEW GROUP COO

### Philippe Palazzi, new Group COO

### Long-standing operational experience

- More than 20 years of wholesale experience with leadership roles in 4 countries in Western / Eastern Europe
- Strong execution track record
- Turnaround of Italy (CEO 2011 2014): transformation from undifferentiated C&C to focused Horeca wholesaler

### Customer-centric and decisive forward thinker

- Operating Partner for France, Spain and Portugal since 2015
- Global own brand assortment review and strategic relaunch
- Strong focus on customer proximity and community (Own Business Day)
- Successful acquisition and integration of Pro a Pro

### What's on his agenda

- VCP execution
- Pricing strategy
- FSD professionalization

- Own brand acceleration
- Seamless customer experience (Omni-channel)
- Partnership with producers





### REVISED GUIDANCE AS OF 20 APRIL

Guidance <sup>1</sup>		
	FY 2016/17	FY 2017/18
Sales growth in local currency	1.1%	≥0.5%
LfL growth	0.5%	>0.5%
Rep. EBITDA <sup>1</sup> excl. real estate gains	€1,436m <sup>2</sup>	Slightly above PY

### Comments

- Expectations for delivery growth, new stores, real estate gains, capex and FCF conversion confirmed
- Currency: -€45m FX impact expected for FY 2017/18 in EBITDA
- Net financial result: c. -€180m (previously -€200m)
- Tax rate: ≤45% (prev. ≤40%; 46.9% in 2016/17)
- EPS: c. 15% increase (prev. c. 30%, €0.89 in 2016/17)

<sup>1</sup> At constant FX and before portfolio measures
<sup>2</sup> Reported EBITDA 2016/17 of €1,611m less €175m of real estate gains

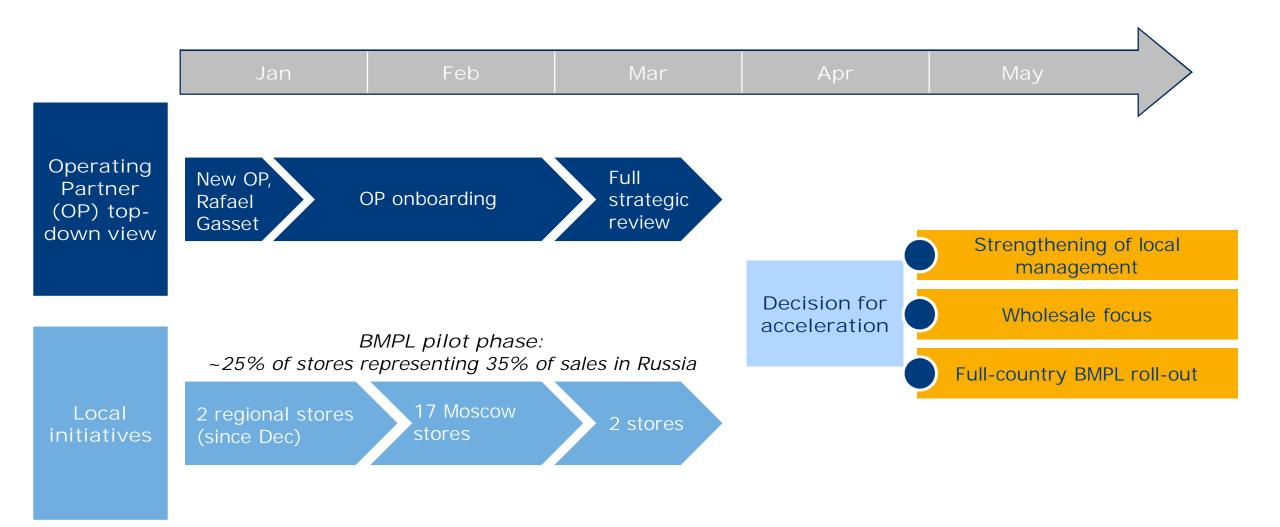


# O1 RUSSIA DEEP-DIVE





### ACCELERATION OF WHOLESALE FOCUS





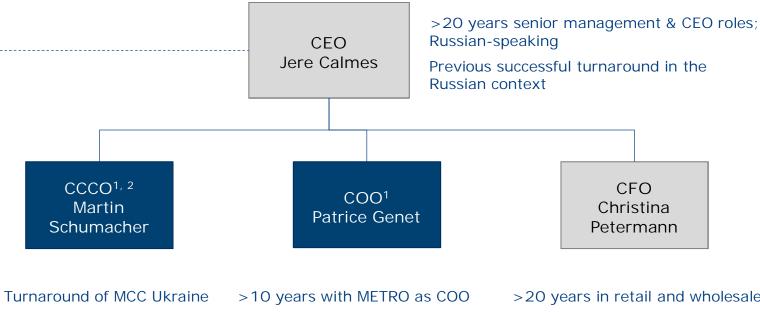


### STRENGTHENED MANAGEMENT SETUP

**Operating Partner** Rafael Gasset



- More than 25 years of retail/wholesale, incl. CEO in Eastern Europe
- Successful Operating Partner in turnaround cases as Poland and prior responsibility for Romania
- Strong process orientation and turnaround track record



>5 years of transformation advisory with AlixPartners

>35 years of experience in retail

>20 years in retail and wholesale Experience in pricing strategies

### Strong and experienced leadership team

<sup>1</sup> Join METRO Russia in the current guarter <sup>2</sup> CCCO = Chief Customer & Commercial Officer





### ACTION PLAN 2018

### Wholesale Focus

Increase Trader & Horeca sales share (mid-term >60%)

### Accelerate existing initiatives

- Faster Fasol roll-out through simpler onboarding
- Continue delivery growth through further depots in store

### Assortment

- Defined category roles and strategic battles to win
- Reengineering of assortment with a focus on power categories

### Store excellence

- Train the staff in product knowledge
- Use new technologies to improve shopping experience (e.g. self-scanning)
- Higher share of pallet presentation (bulk items)

### Process optimization

Optimization of cost structures and pricing processes



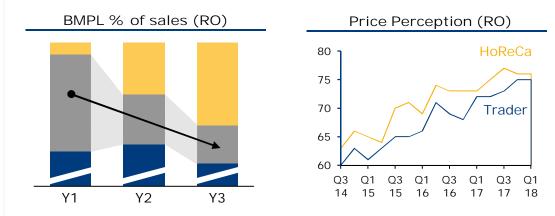




## PROVEN B2B CONCEPT WITH EARLY TRACTION IN RUSSIA

### Proven strategy in Romania / Ukraine

- Replaces promo / customer-individual pricing
- Sustainably better price perception
- Traction 4-5 months post full SKU roll-out
- Sales growth with limited margin invest
- Romania: ~+20% sales, -120 bps in margin
- Ukraine: ~+10% in sales, -100 bps in margin



### Application to Russia

#### Early traction

• Following 4-5 months ramp-up phase, pilot stores already show 3-7%pp higher sales vs regional benchmark

### Status of roll-out

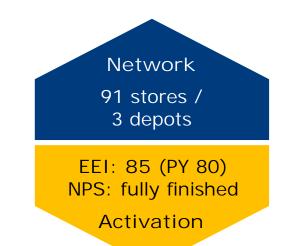
- 50% of planned SKUs are already implemented
- Full roll-out planned by end of July
- Supplier support successfully negotiated for ~3,800 SKUs



### METRO RUSSIA: ACCELERATED TRANSFORMATION TOWARDS B2B

	Q2 2016/17	Q2 2017/18
LfL growth	-3.5%	-8.6%
Sales	€0.8bn	€0.6bn
EBI TDA <sup>2</sup>	€70m	€35m (-€11m FX)
EBITDA Margin	8.9%	5.6%





METRO

### Capture more potential in a €76bn Trader and a €15bn Horeca market<sup>1</sup>

### METRO EXPO

>21,000 visitors; increase vs. PY

>350 suppliers and producers

+25% orders vs PY



### Fasol (franchise)

**фасоль** 

600 Fasol signed contracts300 applications at Expo

<sup>1</sup> Sell-out value; Source: Internal, Market data: METRO from Euromonitor Passport Retailing and Consumer Foodservice Sell out values for 2017<sup>2</sup> Excluding real estate gain



## 02 FINANCIAL PERFORMANCE



### SALES IN Q2

%	Q2 2016/17	Q2 2017/18
Like-for-like growth	-1.1%	2.0%
METRO Wholesale	0.1%	1.6%
Real	-5.4%	3.9%
Reported growth	2.4%	-0.8%
METRO Wholesale	5.4%	-1.8%
Real	-7.8%	3.5%
Sales share of respective	sales line	
Delivery: Wholesale	16%	19%
excl. Pro à Pro	14%	16%
Online: Real	1%	2%

### Like-for-like growth

- Solid like-for-like growth of 2.0% in Q2 on the back of earlier Easter this year and despite unfavorable weather in Western Europe
- Wholesale: strong growth in Eastern Europe, Asia and Germany

### Reported growth

• Wholesale: affected by adverse currency effects, in particular in Russia, Turkey and China

### Multichannel sales share

- Continued double-digit sales growth for METRO Wholesale delivery business; Pro à Pro consolidation in Feb 2017
- Real with 28% online growth to 2% of sales

### FY guidance

- Easter has supported sales development in Q2, resulting in H1 like-for-like growth of 1.3% and reported growth (local currency) of +1.7%
- Revised FY guidance is  $\geq 0.5\%$  in local currency for total sales



### EBITDA IN Q2

€m	Q2 2016/17	Q2 2017/18
EBITDA excl. RE gains	177	153
thereof METRO Wholesale	155	124
thereof FX		-16
thereof Real	33	36
thereof Others	-10	-6
EBITDA excl. RE margin	2.1%	1.8%
METRO Wholesale	2.3%	1.8%
Real	2.0%	2.1%
Real estate gains	75	8
METRO Wholesale	80	4
Real	6	0
Others	-6	4
Total EBITDA	251	161

### EBITDA and EBITDA margin

- Wholesale EBITDA below PY driven mostly by negative FX impact of €16m and negative development in Russia
- Real benefitted from earlier Easter

### Real estate gains

 Real estate gains generated by 3 small sales of excess properties and last part of Chengdu transaction from previous year

### FY guidance

• H1 EBITDA excluding real estate gains grew by 6% (at constant currency)

### $\underset{\scriptscriptstyle (1/4)}{\mathsf{SALES}}{\mathsf{TO}} \mathsf{EBITDAIN} \mathsf{Q2}$

METRO Wholesale Germany		
€m / %	Q2 2016/17	Q2 2017/18
Sales	1,039	1,064
Like-for-like growth	-5.5%	3.1%
Reported growth	-2.7%	2.4%
EBITDA excl. RE gains	-15	-12
EBITDA margin	-1.4%	-1.1%
Real estate gains	-1	Ο
Total EBITDA	-15	-12

- With tailwinds coming from Easter both delivery and in-store business have experienced solid development in sales
- Continuous increase in recurring Horeca customers translating into increase in basket size and supporting EBITDA margin
- Slightly higher EBITDA margin driven by higher value of the basket

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16 5/15/2018

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Q2 2016/17	Q2 2017/18
2,298	2,339
-0.2%	-0.2%
4.9%	1.8%
6	24
0.3%	1.0%
0	0
6	24
	2,298 -0.2% 4.9% 6 0.3% 0

METRO Wholesale Western Europe

 Like-for-like growth impacted by headwinds from cold weather and continuously challenging operational performance in the Netherlands

• EBITDA improvement was also driven by positive development in France, which was partially a result of non-food assortment reengineering in the previous year and a one-time gain



### $\underset{\scriptscriptstyle (2/4)}{\mathsf{SALES}}{\mathsf{TO}} \mathsf{EBITDAIN} \mathsf{Q2}$

### **METRO Wholesale Russia**

	•	
€m / %	Q2 2016/17	Q2 2017/18
Sales	790	624
Like-for-like growth	-3.5%	-8.6%
Reported growth	34.2%	-21.0%
EBITDA excl. RE gains	70	35
thereof FX		-11
EBITDA margin	8.9%	5.6%
Real estate gains	Ο	0
Total EBITDA	70	35

- Negative like-for-like growth in line with previous quarter. Reported growth impacted by negative FX impact
- EBITDA margin has come down as a result of the promotional nature of the market
- Total EBITDA was also impacted by negative FX

METRO Wholesale Eastern Europe

€m / %	Q2 2016/17	Q2 2017/18
Sales	1,475	1,513
Like-for-like growth	5.1%	5.7%
Reported growth	1.5%	2.6%
EBITDA excl. RE gains	54	44
thereof FX		- 1
EBITDA margin	3.7%	2.9%
Real estate gains	Ο	1
Total EBITDA	54	45

• Strong like-for-like growth driven by majority of the countries, particularly Romania with Trader and Turkey with Horeca customers. Reported growth impacted by negative FX impact

- Decline in EBITDA margin is driven by industry-wide salary indexation
- Total EBITDA was also impacted by negative FX



### SALES TO EBITDA IN Q2

### **METRO Wholesale Asia**

	·	
€m / %	Q2 2016/17	Q2 2017/18
Sales	1,235	1,190
Like-for-like growth	2.1%	4.3%
Reported growth	4.5%	-3.6%
EBITDA excl. RE gains	48	48
thereof FX		-4
EBITDA margin	3.9%	4.0%
Real estate gains	81	3
Total EBITDA	129	51

- Like-for-like growth is positive across all countries; reported growth impacted by negative FX impact
- EBITDA margin is roughly stable, PY included a large real estate transaction
- Total EBITDA was also impacted by negative FX

### $\underset{\scriptscriptstyle (4/4)}{\mathsf{SALES}}{\mathsf{TO}} \mathsf{EBITDAIN} \mathsf{Q2}$

Real		
€m / %	Q2 2016/17	Q2 2017/18
Sales	1,660	1,718
Like-for-like growth	-5.4%	3.9%
Reported growth	-7.8%	3.5%
EBITDA excl. RE gains	33	36
EBITDA margin	2.0%	2.1%
Real estate gains	6	0
Total EBITDA	38	36

- Tangible like-for-like growth also supported by Easter; 4<sup>th</sup> consecutive quarter stable / positive
- Margin improvement is driven by Easter and consequently improved productivity

Others		
€m / %	Q2 2016/17	Q2 2017/18
Sales	2	1
EBITDA excl. RE gains	-10	-6
Real estate gains	-6	4
Total EBITDA	-16	-3

• EBITDA slightly improved against demerger-related special items in previous year



### EBITDA TO EPS IN Q2

€m / %	Q2 2016/17	Q2 2017/18
EBITDA	251	161
D&A	-173	-179
EBIT	78	-18
Interest and investment result	-45	-41
Other financial result	24	- 1
Net financial result	-21	-42
EBT	57	-60
Tax rate (6M)	58%	44%
Net income	51	-51
EPS in €	0.11 <sup>1</sup>	-0.14

### **EBITDA**

Reduction mostly driven by €75m real estate gains in previous year

### Net financial result

• Resilience in other financial result despite high FX volatility; PY benefitted from currency-related one-time gain

### Тах

- Slight increase in tax rate vs Q1 17/18 driven by adjusted outlook for the year
- Y-o-y improvement is a result of demerger and restructuring costs in PY

#### EPS

• EPS decrease driven mostly by lower EBITDA. H1 EPS came in at 0.50€, which is 0.05€ above previous year



#### <sup>1</sup> Pro-forma

### FCF IN Q2

€m / %	Q2 2016/17	Q2 2017/18
EBITDA	251	161
Change in NWC	-721	-727
Capex <sup>1</sup>	-104	-143
METRO Wholesale	-63	-84
Real	-14	-14
Others/Cons.	-27	-45
FCF	-573	-709
Net debt (30 <sup>th</sup> March)	3,901	3,961

### Change in NWC

• Stable development year on year

#### Capex

- Wholesale: mostly driven by higher number of store openings (CY: 4; PY: 1)
- Others: increase driven by investments in IT infrastructure and digital

### FCF

 Decrease driven by lower EBITDA contribution as a result of lower real estate gains and slightly higher capex due to store openings and investments related to digital

#### Net debt

• Year-on-year slight increase in net debt largely driven by increased cash-out for usage of provisions



<sup>1</sup> Capex excl. M&A and finance leases





### METRO WHOLESALE: TRANSFORMATION INTO FOCUSED B2B MODEL





<sup>1</sup> Trader countries: Bulgaria, Czech Republic, India, Pakistan, Poland, Romania, Russia, Serbia, Slovakia <sup>2</sup> Excluding Russia





### METRO GERMANY: BECOME #1 MARKETPLACE FOR THE GASTRONOMY

	Q2 2016/17	Q2 2017/18
LfL growth	-5.5%	3.1%
Sales	€1.0bn	€1.1bn
EBITDA <sup>2</sup>	€-15m	€-12m
EBITDA Margin	-1.4%	-1.1%





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### Defining a concept for the future



5 stores remodeled in 2017 with agile adaptation along the way

+3-4% sales improvement

+6% Horeca sales driven by visits & basket

Further roll-out across portfolio; Dusseldorf to relaunch in June

<sup>1</sup> Depots of METRO Wholesale, excl. Rungis <sup>2</sup> Excluding real estate gain

### REAL: GERMANY'S LEADING "FOOD LOVER" RETAILER

	Q2 2016/17	Q2 2017/18
LfL growth	-5.4%	3.9%
Sales	€1.66bn	€1.72bn
EBI TDA <sup>1</sup>	€33m	€36m
EBI TDA Margin	2.0%	2.1%

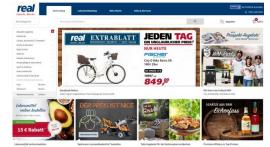
### TRANSFORMATION

- Largest offer on country wide level
- New business model with higher service level and gastronomy covers a growing demand
- Very fast growing online marketplace
- Significant real estate underpin with development potential

<sup>1</sup> Excluding real estate gain







### Network 281 stores 65 locations owned

### FINANCIAL IMPROVEMENT

- Continued restructuring effort over the last years
- Established partnership (RTG) with 6 German retailers focusing on synergies along the value chain
- Intensive work on labor cost competitiveness



### **REAL: CLEAR ROADMAP FOR THE FUTURE**





> 11m SKUs

Online groceries

10 cities in Germany

In progress:

• joint logistics, procurement, admin

cost

### Tariff

AHD<sup>1</sup> membership secures competitive labor costs



- +5% in food sales
- 14 stores remodeled
- Higher space share for food
- Listing of innovative products
- Own brand redesign

<sup>1</sup> AHD: the Business Association for Work Conditions in Retail and Service Companies

### REAL: DEEP-DIVE ON TARIFF



### 2016-2018: verdi approach

### Summer 2016

- METRO and verdi sign a temporary tariff agreement which, for c. two years, provides for:
  - 60% lower fringe benefits; fixed salaries
  - Employment and store network guarantees, no corporate structuring
  - Target to renegotiate the tariff agreement

### Lack of progress – Termination on April 20<sup>th</sup>

 Triggers catch-up on previous savings, i.e. significant increase in PEX for the coming three years

### Solution for the future

### Implementation of FUTURE TARIFF SETUP

- Transfer of real business operations into other legal entity METRO Services via spin off
- Application of the existing tariff agreement at METRO Services – immediate impact for all new hires

### Financial impacts

- Average annual employee fluctuation of 5-7%
- Noticeable savings p.a. expected from tariff
- Initiation of additional cost saving measures

Clear path to sustainable competitive labor cost - at a temporary cost (net effect of  $\sim \in -40m$  in 17/18 and 18/19, break-even in 19/20, thereafter savings)



## 04 CONCLUDING REMARKS



### CONCLUSIONS

(i) Revised guidance confirmed (sales growth ≥0.5%, LfL growth >0.5%, EBITDA slightly above PY)

(i) Mid-term ambition confirmed

(i) Strengthened management in place

- § New Group COO Philippe Palazzi and increased focus on corporate development
- § Strengthened Russian management

 $\bigcup$  Refocused plan for addressing the Russian market opportunity with early signs of traction

U Sustainable performance in rest of METRO Wholesale: +3.6% Horeca LfL growth, +3.4% Trader LfL<sup>1</sup> growth, +2.3% Food LfL growth

Proven formula for Real with roll-out of food lover concept, omnichannel business and path to competitive wages

D Enhanced focus on corporate development and portfolio analysis

<sup>1</sup> Excluding Russia



### FINANCIAL CALENDAR



Financial calendar

- 2 August 2018 9M/Q3 Quarterly Statement 2017/18
- 13 December 2018 Annual Report 2017/18



Q&A



Olaf Koch, CEO



Christian Baier, CFO



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