

# Q3 2017/18 RESULTS PRESENTATION

2 August 2018

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# MAIN DEVELOPMENTS IN Q3

- Correcting negative developments in Russia: first positive effects on sales and earnings
- ➡ Wholesale: steady like-for-like-growth of +1%, EBITDA margin of +4,7%
- Real: new tariff concept sets basis for competetive wage structures

- Easter shift causes descrease in like-for-like-growth for Wholesale in Western Europe and Germany and for Real
- Strong currency effects in Russia and Turkey



# A QUARTER OF PROGRESS AND EXECUTION

# **METRO Wholesale**

# Real



## **METRO Germany**

+1.5 % in LfL sales excl. Easter shift Growing share of Horeca customers Store remodeling in Duesseldorf completed



## **METRO Russia**

Improvement in sales trend Franchise traction tripled New price model implemented New management team



#### Real

> 1,250 hires under new tariff 5 additional remodeled stores with modules of the "Markthalle" concept by September



# Q3 KEY FACTS



# Sales growth

-0.9% Reported<sup>1</sup>:

Like-for-like: -0.5%

Delivery<sup>2</sup>: +10%

Online (Real): ~+30%



# EBITDA and EBITDA margin<sup>3</sup>

EBITDA: €302m

(PY €389m)

Margin: 3.4%

(PY 4.2%)

EBITDA excl. RE: €302m (PY €379m)

Margin excl. RE: 3.4% (PY 4.1%)



# Free Cash Flow (FCF)<sup>4</sup>

Δ EBITDA: -€87m vs PY

**∆** Change NWC: +€102m vs PY

**∆** Capex: €47m less vs PY

Δ FCF: +€62m vs PY

# Solid quarter despite Easter shift and FX headwind



<sup>&</sup>lt;sup>1</sup> Constant currency <sup>2</sup> Wholesale delivery <sup>3</sup> EBITDA including earnings contributions from real estate transactions;

<sup>&</sup>lt;sup>4</sup> EBITDA - capex excluding finance lease extensions and M&A +/- change in NWC





# SALES IN Q3

%	Q3 2016/17	Q3 2017/18
Like-for-like growth	2.6%	-0.5%
METRO Wholesale	2.6%	1.0%
Real	2.5%	-6.6%
Reported growth	4.9%	-3.7%
METRO Wholesale	6.2%	-2.8%
Real	0.7%	-7.2%
Sales share of respective sa	les line	
Delivery: Wholesale	17%	19%
Online: Real	2%	2%

#### Like-for-like growth

- Solid like-for-like development of -0.5% despite Easter shift
- Wholesale: strong growth in Eastern Europe and Asia; trend improvement in Russia

#### Reported growth

 Wholesale: affected by adverse currency effects, in particular in Russia and Turkey

#### Multichannel sales share

- Continued double-digit sales growth for METRO Wholesale delivery business
- Real with 30% online growth to 2% of sales

#### FY guidance

 9M like-for-like growth of 0.7% and total growth in local currency of 0.9% are both well in line with FY guidance of ≥0.5%



# EBITDA IN Q3

€m	Q3 2016/17	Q3 2017/18
EBITDA excl. RE gains	379	302
thereof METRO Wholesale	357	345
thereof FX		-18
thereof Real	33	-7
thereof Others	-14	-36
EBITDA excl. RE margin	4.1%	3.4%
METRO Wholesale	4.7%	4.7%
Real	1.9%	-0.4%
Real estate gains	9	Ο
METRO Wholesale	0	0
Real	0	0
Others	9	О
Total EBITDA	389	302

#### EBITDA and EBITDA margin

- Wholesale EBITDA at constant currency is €6m above PY
- Real with negative effects from the cancellation of the temporary tariff agreement

# Real estate gains

• No significant real estate gains this quarter

#### FY guidance

• 9M EBITDA excluding real estate gains declined by -1.6% (at constant currency) in line with expectations



# SALES AND EBITDA IN 9M

Sales			
%	9M 2016/17	9M 2017/18	
Like-for-like growth	0.5%	0.7%	
METRO Wholesale	1.1%	1.2%	
Real	-1.5%	-1.0%	
Reported growth	1,9%	-1.4%	
METRO Wholesale	3.6%	-1.3%	
Real	-3.7%	-1.5%	
Sales share of respective sales	line		
Delivery: Wholesale	15%	18%	
Online: Real	1.5%	2%	

EBITDA		
€m	9M 2016/17	9M 2017/18
EBITDA excl. RE gains	1.121	1.063
thereof METRO Wholesale	1.030	967
thereof FX		-41
thereof Real	121	129
thereof Others	-35	-30
EBITDA excl. RE margin	4.0%	3.9%
METRO Wholesale	4.6%	4.4%
Real	2.2%	2.4%
Real estate gains	127	8
METRO Wholesale	82	4
Real	6	0
Others	45	4
Total EBITDA	1.248	1.071



# REGIONS: SALES TO EBITDA IN Q3 (1/2)

METRO Wholesale Germany		
€m / %	Q3 2017/18	
Sales	1,166	
Like-for-like growth	-1.7%	
Excl. Easter shift	1.5%	
Reported growth	-2.4%	
EBITDA excl. RE gains	21 (Q3 2016/17: 23)	
EBITDA margin	1.8%	
Real estate gains	0	
Total EBITDA	21	

- Adjusted for Easter shift, solid 1.5% LfL-growth
- Continuous increase in Horeca sales coming from improved frequency and basket
- EBITDA is largely stable

METRO Wholesale Russia	
€m / %	Q3 2017/18
Sales	676
Like-for-like growth	-3.2%
Reported growth	-19.5%
EBITDA excl. RE gains	71 (Q3 2016/17: 85)
thereof FX	-15
EBITDA margin	10.5%
Real estate gains	0
Total EBITDA	71

- Like-for-like growth significantly improved vs H1 (-8.8%); partly due to first positive signs from new pricing model, but also supported by METRO Expo and small positive effect from World Cup
- EBITDA at constant FX on PY level; incl. c.€10m one-time benefit
- Adjusted for this, the EBITDA margin still shows trend improvement vs Q2 2017/18 due to cost savings and lower de-gearing



# REGIONS: SALES TO EBITDA IN Q3 (2/2)

METRO Wholesale	Western Europe	Eastern Europe	Asia
Mio. € / %	Q3 2017/18	Q3 2017/18	Q3 2017/18
Sales	2,724	1,785	981
Like-for-like growth	-1.2%	6.2%	4.1%
excl. Easter shift	1.1%		
Reported growth	-0.6%	0.9%	-0.8%
EBITDA excl. RE gains	141 (Q3 2016/17: 129)	89 (Q3 2016/17: 90)	38 (Q3 2016/17: 33)
thereof FX		-3	0
EBITDA margin	5.2%	5.0%	3.8%
Real estate gains	0	0	0
Total EBITDA	141	89	38

#### Western Europe:

- Adjusted for Easter shift, solid 1.1% LfL-growth
- Reported growth in the current year is impacted by full annualisation of Pro-à-Pro acquisition
- EBITDA improvement driven by positive development in France as a result of assortment reengineering

## Eastern Europe:

- Strong like-for-like growth driven by majority of the countries. Reported growth impacted by negative FX impact
- EBITDA is largely stable

#### Asia:

- Positive like-for-like growth across majority of countries; reported growth impacted by negative FX impact
- EBITDA margin has improved as a result of continued cost consciousness in China and India



# REAL AND OTHERS: SALES TO EBITDA IN Q3

Real		
€m / %	Q3 2017/18	
Sales	1,655	
Like-for-like growth	-6.6%	
Excl. Easter shift	-2.7%	
Reported growth	-7.2%	
EBITDA excl. RE gains	-7 (Q3 2016/17: 33)	
EBITDA margin	-0.4%	
Real estate gains	О	
Total EBITDA	-7	

• Like-for-like was negatively affected by the Easter shift, he	ot
weather conditions and temporarily limited availability of g	goods

•	Margin decrease is driven primarily by termination of
	temporary tariff agreement which could not be compensated
	by operational optimisation

Others	
€m / %	Q3 2017/18
Sales	1
EBITDA excl. RE gains	-36 (Q3 2016/17: -14)
Real estate gains	О
Total EBITDA	-36

 One-off EBITDA decrease due start-up costs for new warehouse facility in Germany



# EBITDA TO EPS IN Q3

€m / %	Q3 2016/17	Q3 2017/18
EBITDA	389	302
D&A	-174	-169
EBIT	215	133
Interest and investment result	-34	-35
Other financial result	-38	- 1
Net financial result	-72	-36
EBT	144	97
Tax rate (9M)	55%	44%
Net income	76	54
EPS in €	0.21	0.16

#### **EBITDA**

- Reduction mostly driven by termination of temporary tariff agreement for Real as well as high one time start-up costs for warehouse platform
- Wholesale in constant currency above PY by €6m

#### Net financial result

 Y-o-y improvement in other financial result as Q3 2016/17 included a negative FX-impact related to intercompany receivables

#### Tax

 Y-o-y improvement is a result of demerger and restructuring costs in PY

#### **EPS**

• EPS decrease driven mostly by lower EBITDA. 9M EPS came in at 0.66€, which is in line with previous year, despite FX headwinds and shift of real estate gains



# FCF IN Q3

€m / %	Q3 2016/17	Q3 2017/18
EBITDA	389	302
Change in NWC	-24	78
Capex <sup>1</sup>	-185	-138
METRO Wholesale	-108	-77
Real	-39	-20
Others/Cons.	-38	-40
FCF	180	242
Net debt (30 <sup>th</sup> June)	3,766	3,916

#### Change in NWC

- Wholesale: improvement driven mostly by Russia as PY was negatively impacted by trade law transition
- Real: Improved inventory levels in Q3 compared to PY

#### Capex

- Wholesale: increase mostly driven by lower number of store openings (CY: 2; PY: 6)
- Real: used a store purchase option in PY

#### FCF

• Increase is driven by improvement in NWC and lower Capex which were able to overcompensate the decline in EBITDA

#### Net debt

 Year-on-year slight increase due to utilization of provisions in the current 9-month period and few real estate transactions in the 12 months



<sup>&</sup>lt;sup>1</sup> Capex excl. M&A and finance leases

# 3 STRATEGIC PRIORITIES



# STRATEGIC PRIORITIES

- Clear focus on main target groups Horeca and Trader in Wholesale
- Strengthen the growth trend in Germany, Western Europe, Eastern Europe and Asia
- Improve the sales trend in Russia
- Continuous growth in delivery and online business
- Further development of digital solutions for Horeca customers
- Modular roll-out of the "Markthalle" concept at Real



# METRO RUSSIA: ACCELERATED TRANSFORMATION TOWARDS B2B

	Q3 2016/17	Q3 2017/18
LfL growth	-3.3%	-3.2%
Sales	€0.8bn	€0.7bn
EBITDA <sup>2</sup>	85	71 (c.€10m one- time gain)
EBITDA margin	10.2%	10.5%

Stable EEI<sup>3</sup> in transformational environment Q3 with measurable LfL-trend improvement



Solid execution of Q2 action plan with initial positive results

Network 91 stores / 2 depots

EEI: 85 (PY 85) NPS: fully implemented

# Capture more potential in a €76bn Trader and a €15bn Horeca market<sup>1</sup>















<sup>&</sup>lt;sup>1</sup> Sell-out value; Source: Internal, Market data: METRO from Euromonitor Passport Retailing and Consumer Foodservice Sell out values for 2017 <sup>2</sup> Excluding real estate gain <sup>3</sup> EEI = Employee Engagement Index



# METRO RUSSIA: IMPLEMENTATION OF ACTION PLAN

# Communicated Q2

Trader & Horeca sales

Assortment analysis

Accelerate existing initiatives

Strengthen local management setup

Store excellence

Process optimization

# Executed in Q3

- Full BMPL¹ roll-out with >5% in volume uptick already
  - BMPL assortment sales +2.1% to PY
  - 2 upgraded OoS<sup>2</sup> delivery locations
  - Fasol traction for new contracts & stores tripled



- P CCCO<sup>3</sup> and COO in Russia joined in July
- Multifunctional Center of Excellence (MCoE) pools administrative functions

# Next steps Q4

- Increase awareness through intensified communication
- 4 more delivery locations
- Continue strong execution of Fasol (franchise)
- BMPL full potential
- Multiple other functions to join MCoE

<sup>1</sup> BMPL = Buy More Pay Less <sup>2</sup> OoS = Out of Store <sup>§</sup> CCCO = Chief Customer & Commercial Officer



# METRO GERMANY: BECOME #1 MARKETPLACE FOR THE GASTRONOMY

Q3	Q3	
2016/17	2017/18	

LfL growth	2.0%	-1.7%
Excl. Easter shift		1.5%
Sales	€1.2bn	€1.2bn
EBITDA <sup>2</sup>	23	21
EBITDA Margin	1.9%	1.8%

Continuous improvement of underlying trend:

+11 EEI increase

+1.5% in sales excl. Easter shift

Further increased gastronomy focus with:

- § Renewed own brand focus
- § Remodeling of Duesseldorf store



EEI: 66 (PY 55)
NPS: ongoing roll-out

# Continue to gain relevance for customers



Best In Gastronomy (BIG) Remodeling - Duesseldorf New categories implemented

Horeca focus in assortment as well as own Horeca entrance and optimized customer path in store Pick-up box allows for Sunday re-stocking



Next store remodeling: Frankfurt Roedelheim

Samstags bestellen, flexibel abhoten!

SONNTAGS
GEÖFFNET!

<sup>&</sup>lt;sup>1</sup> Depots of METRO Wholesale, excl. Rungis <sup>2</sup> Excluding real estate gain

# ENGAGED EMPLOYEES & SATISFIED CUSTOMERS LEAD TO SUSTAINABLE GROWTH IN CORE TARGET GROUPS

Highly engaged employees

Higher customer satisfaction

Like-for-like growth in Q3 2017/18

EEI

NPS

LfL

Measured with employee engagement index (EEI)

METRO: 78

+2 to PY

(Global benchmark 63)

Measured with Net promotor score (NPS) 24 countries initiated

All countries with positive NPS

>600 stores live

>240k customer responses

Next Steps: Statistical analyses on loyalty and behavioral changes

+3.3% with HoReCa customers

+3.7% with Trader customers in focus countries<sup>1</sup> and +6.1% excl. Russia

+1.4% with Food



<sup>&</sup>lt;sup>1</sup> Trader countries: Bulgaria, Czech Republic, India, Pakistan, Poland, Romania, Russia, Serbia, Slovakia

# REAL: ROLL-OUT OF "MARKTHALLE" CONCEPT, GROWTH IN ONLINE BUSINESS

	Q3 2016/17	Q3 2017/18
LfL growth	2.5%	-6.6%
Sales	€1.8bn	€1.7bn
EBITDA <sup>1</sup>	33	-7
EBITDA Margin	1.9%	-0.4%





## Commercial model

#### Food Lover/" Markthalle"

Braunschweig remodeling progressing well. Bielefeld to be next

30 stores with "Markthalle" potential

#### Modular roll-out

5 remodelings completed in September

c. 12 remodelings to complete in 18/19

## Omni-channel business

#### Online marketplace

- >58% growth in GMV. 2% of total sales
- ~0.73 million buying customers in Q3
- > 12m SKUs (+1m vs Q2)

## Online groceries

15 cities in Germany (+5 cities vs Q2) reach out to 13 Mio. households

# Competitive cost

#### Tariff

> 1,250 people hired under the new tariff representing c.5% of total workforce

#### RTG update

German retailer Tegut joined (7th partner) Continue to add suppliers



<sup>&</sup>lt;sup>1</sup> Excluding real estate gain

# O3 OUTLOOK & GUIDANCE



# REAL ESTATE: BRIDGING TO FY EXPECTATIONS OF ~€175M

Oct 2017 - July 2018 Completed

Over €110m EBIT

Aug - Sep 2017/18 Work-in-progress

Various projects in the process of completion

# Examples:

#### **METRO Wholesale**

Spain Development followed by a ~€30m

Sale & lease back

Real

Germany Sale & lease back ~€10m

Others

Germany Development ~€45m







# Examples:

#### **METRO** Wholesale

Development projects and excess property in Europe and Asia

# Real

Germany

Sale & lease back









# OUTLOOK FOR 2017/18

# Guidance<sup>1</sup>

	FY 2016/17	FY 2017/18
Sales growth in local currency	1.1%	≥0.5%
LfL growth	0.5%	>0.5%
Rep. EBITDA <sup>1</sup> excl. real estate gains	€1,436m²	Slightly above PY

# Comments

- Expectations for delivery growth, new stores, real estate gains, capex and FCF conversion confirmed
- Currency: -€50m FX impact expected for FY 2017/18 in EBITDA
- Net financial result: c. -€180m
- Tax rate: ≤45% (46.9% in 2016/17)
- EPS: c. 15% increase (€0.89 in 2016/17)



<sup>&</sup>lt;sup>1</sup> At constant FX and before portfolio measures

<sup>&</sup>lt;sup>2</sup> Reported EBITDA 2016/17 of €1,611m less €175m of real estate gains

# FINANCIAL CALENDAR



# Financial calendar

- 25 October 2018 Trading Statement 2017/18
- 13 December 2018 Annual Report 2017/18



# A&D



Olaf Koch, CEO



Christian Baier, CFO



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